

Usability Engineer

Merrill Corporation

2017

- + Discovery for SEC Compliance and Virtual Data Room applications
- + Organized evaluative research for fully interactive prototypes
- + Held workshops for Persona creation and development

User Experience Architect

Medtronic Inc.

2016

- + Directed User Experience of an enterprise contractual system
- + Moderated online usability testing with a rapid prototyping tool
- + Collaborated remotely in an Agile development environment

User Experience Architect

Best Buy Corporation

2014 - 2015

- + Shaped digital strategy for a wedding registry initiative
- + Connected with a new audience through user research and marketing data
- + Partnered with multi-channel teams for consistent user experiences

User Experience Designer

Scholastic Corporation

2013 - 2014

- + Transformed paper-based book ordering to a digital experience
- + Transitioned digital prototype designs with input from teachers and parents
- + Monitored user feedback on online journals and forums

User Experience Designer

TheLadders

2012 - 2013

- + Facilitated Lean UX strategies for a job sourcing company site redesign
- + Lead ongoing moderated usability testing
- + Leveraged UserTesting.com and Feedbackify for user feedback

Information Architect

Sotheby's, CDMi Connect NYC

2010 - 2012

- + Produced interfaces, templates and layouts for marketing sites
- + Formulated customer life cycle and personas for mobile app
- + Developed content strategies for pharmaceuticals clients & art auctions

Information Architect & Video Editor

Avenue A / Razorfish, Chicago, IL

2004 - 2007

- + Created site strategies & deliverables for int'l creative services agency
- + Supported ethnographic studies for online bill payment system
- + Facilitated business, user and product needs in a team-based environment

Information Architect

U.S. Bancorp

2002 - 2004

- + Designed interfaces and site structures for financial services applications
- + Procured user insights with in-branch user testing and research
- + Assisted Usability Specialist in direction and coordination of testing

AV Graduate Research Assistant

University of Illinois at Chicago,

Electronic Visualization Lab

2008-2010

- + Produced video segments for interactive, scientific visualization lab
- + Coordinated audio visual resources and inventory
- + Configured sound system for high speed, global teleconferencing system

EDUCATION

Master of Fine Arts - Electronic Visualization | *University of Illinois at Chicago* | 2010

Post-Baccalaureate Degree - BS in Visualization | *Minneapolis College of Art and Design* | 2002

Bachelor of Arts - Communication Arts | *University of Wisconsin at Madison* | 1998

RELATED SKILLS

Axure, Omnigraffle, Visio, Adobe Creative Suite